WHAT IS CLAIMED IS:

| 1 | 1. | A method for communicating comprising: |
|----|--------|---|
| 2 | contro | olling a user interface presented by a web browser comprising: |
| 3 | | causing a web server to push an asynchronous message to the web |
| 4 | | browser; |
| 5 | where | ein the web browser presents a user interface change in response to the |
| 6 | | asynchronous message. |
| 1 | 2. | The method of claim 1 further comprising: |
| 2 | gener | ating the asynchronous message. |
| 1 | 3. | The method of claim 1 further comprising: |
| 2 | prepa | ring to receive the asynchronous message. |
| 1 | 4. | The method of claim 3 wherein the preparing comprises: |
| 2 | causii | ng the web browser to provide a wait request to the web server, the wait |
| 3 | | request being associated with the web browser; |
| 4 | identi | fying a source of the asynchronous message; and |
| 5 | assoc | iating the wait request with the source, wherein the associating identifies |
| 6 | | the web browser as a recipient of the asynchronous message. |
| 1 | 5. | The method of claim 1 further comprising: |
| 2 | causi | ng the web browser to provide a wait request to the web server, the wait |
| 3 | | request being associated with the web browser; |
| 4 | identi | fying a source of the asynchronous message; and |
| 5 | assoc | iating the wait request with the source, wherein the associating identifies |
| 6 | | the web browser as a recipient of the asynchronous message. |
| 1 | 6. | The method of claim 1 further comprising: |
| 2. | causi | ng the web browser to provide a wait request to the web server, the wait |
| 3 | | request being associated with the web browser; |
| 4 | gener | ating the asynchronous message, the asynchronous message identifying |
| 5 | | the wait request, wherein the identifying identifies the web browser as |
| 6 | | a recipient of the asynchronous message; and |

| 7 | providing the asynchronous message to the web server. |
|---|---|
| 1 | 7. The method of claim 6 wherein causing the web browser to provide the |
| 2 | wait request comprises: |
| 3 | downloading requesting instructions to the web browser, wherein |
| 4 | the downloading causes the web browser to execute the requesting |
| 5 | instructions. |
| 1 | 8. The method of claim 6 further comprising: |
| 2 | storing a reference to a callback function with information from the wait |
| 3 | request; and |
| 4 | using the reference to call the callback function when the asynchronous |
| 5 | message is provided to the web server, wherein the callback function |
| 6 | pushes the asynchronous message. |
| 1 | 9. The method of claim 8 further comprising: |
| 2 | providing the callback function with context information, the context |
| 3 | information identifying the web browser. |
| 1 | 10. The method of claim 6 further comprising: |
| 2 | assigning the wait request to a connection between the web server and a |
| 3 | business process server; and |
| 4 | listening to the connection for the asynchronous message. |
| 1 | 11. The method of claim 6 further comprising: |
| 2 | assigning the wait request to a session between the web server and a business |
| 3 | process server, the session being associated with a connection; and |
| 4 | listening to the connection for the asynchronous message for the session. |
| 1 | 12. The method of claim 1 wherein causing the web server to push the |
| 2 | asynchronous message comprises: |
| 3 | calling a callback function associated with the web browser when the |
| 4 | asynchronous message is received, wherein the callback function |
| 5 | pushes the asynchronous message. |
| 1 | 13. The method of claim 12 further comprising: |

| 2 | storing a reference to the callback function; and |
|---|---|
| 3 | using the reference for calling the callback function. |
| 1 | 14. The method of claim 13 further comprising: |
| 2 | storing a second reference to context information, the context information |
| 3 | identifying the web browser; and |
| 4 | using the second reference for providing the context information to the |
| 5 | callback function. |
| 1 | 15. The method of claim 1 wherein |
| 2 | the user interface change comprises at least one of a group consisting of the |
| 3 | following: |
| 4 | causing a first user interface object to move to visually capture a user's |
| 5 | attention; |
| 6 | causing a second user interface object to issue a sound to capture the |
| 7 | user's attention; |
| 8 | presenting a screen pop of data; and |
| 9 | bringing a web browser window to front of screen. |
| 1 | 16. A method for communicating comprising: |
| 2 | causing a web server to push an asynchronous message to a web browser, |
| 3 | wherein |
| 4 | the web browser performs an action in response to the asynchronous |
| 5 | message. |
| 1 | 17. The method of claim 16 wherein |
| 2 | the asynchronous message includes an action instruction to cause the web |
| 3 | browser to perform the action. |
| 1 | 18. The method of claim 16 wherein the performing the action comprises |
| 2 | performing at least one of a group consisting of the following: |
| 3 | causing a first user interface object to move to visually capture a user's |
| 4 | attention; |
| 5 | causing a second user interface object to issue a sound to capture the user's |
| 6 | attention; |

| 7 | presenting a screen pop of data; and |
|----|---|
| 8 | bringing a web browser window to front of screen. |
| 1 | 19. A method for communicating comprising: |
| 2 | establishing a first connection between a web browser and a web server; |
| 3 | establishing a second connection between the web server and a business |
| 4 | process server; |
| 5 | controlling a user interface presented by the web browser comprising: |
| 6 | registering the web browser with the business process server; |
| 7 | providing the web server with an asynchronous message to push to the |
| 8 | web browser, the providing being performed by the business |
| 9 | process server; |
| 10 | and |
| 11 | causing the web server to push the asynchronous message to the web |
| 12 | browser; |
| 13 | wherein the web browser performs a user interface change in response to the |
| 14 | asynchronous message. |
| 1 | 20. A method for communicating comprising: |
| 2 | controlling a user interface presented by a web browser comprising: |
| 3 | registering the web browser as available to receive an asynchronous |
| 4 | message, wherein |
| 5 | the web browser is not blocked waiting for the asynchronous |
| 6 | message; |
| 7 | and |
| 8 | causing a web server to push the asynchronous message to the web |
| 9 | browser; |
| 10 | wherein the web browser presents a user interface change in response to the |
| 11 | asynchronous message. |
| 1 | 21. A method for communicating comprising: |
| 2 | controlling a user interface presented by a web browser comprising: |
| 3 | causing the web browser to provide a wait request to a web server, the |
| 4 | wait request being associated with the web browser; |

| 5 | identifying a source of an asynchronous message; |
|-----|---|
| 6 | associating the wait request with the source, wherein the associating |
| 7 | identifies the web browser as a recipient of the asynchronous |
| 8 | message; and |
| 9 | pushing the asynchronous message to the web browser; |
| 10 | wherein the browser presents a user interface change in response to the |
| 11 | asynchronous message. |
| 1 | 22. A method for communicating comprising: |
| 2 | controlling a user interface presented by a web browser comprising: |
| 3 | causing the web browser to provide a wait request to a web server, |
| 4 | wherein |
| 5 | the wait request is associated with the web browser and a target |
| 6 | from which an asynchronous message originates; |
| 7 | generating the asynchronous message, the asynchronous message |
| 8 | identifying the web browser as a recipient of the asynchronous |
| 9 | message, the generating being performed by the target; |
| 10 | providing the asynchronous message to the web server; and |
| 11 | causing the web server to push the asynchronous message to the web |
| 12 | browser; |
| 13 | wherein the web browser presents a user interface change in response to the |
| 14 | asynchronous message. |
| - 1 | 23. A computer program product comprising: |
| 2 | controlling instructions to control a user interface presented by a web browser |
| 3 | comprising: |
| 4 | pushing instructions to cause a web server to push an asynchronous |
| 5 | message to the web browser, wherein |
| 6 | the web browser presents a user interface change in response to |
| 7 | the asynchronous message; |
| 8 | and |
| 9 | a computer-readable medium for storing the controlling instructions and the |
| 10 | pushing instructions. |

| 1 | 24. The computer program product of claim 23 further comprising: |
|----|---|
| 2 | providing instructions to cause the web browser to provide a wait request to |
| 3 | the web server, the wait request being associated with the web |
| 4 | browser; |
| 5 | identifying instructions to identify a source of the asynchronous message; and |
| 6 | associating instructions to associate the wait request with the source, wherein |
| 7 | the associating identifies the web browser as a recipient of the |
| 8 | asynchronous message; |
| 9 | wherein the computer-readable medium further stores the providing |
| 10 | instructions, the identifying instructions, and the associating |
| 11 | instructions. |
| 1 | 25. The computer program product of claim 23 further comprising: |
| 2 | request providing instructions to cause the web browser to provide a wait |
| 3 | request to the web server, the wait request being associated with the |
| 4 | web browser; |
| 5 | generating instructions to generate the asynchronous message, the |
| 6 | asynchronous message identifying the wait request, wherein the |
| 7 | identifying identifies the web browser as a recipient of the |
| 8 | asynchronous message; and |
| 9 | message providing instructions to provide the asynchronous message to the |
| 10 | web server; |
| 11 | wherein the computer-readable medium further stores the request providing |
| 12 | instructions, the generating instructions, and the message providing |
| 13 | instructions. |
| 1 | 26. The computer program product of claim 25 further comprising: |
| 2 | storing instructions to store a reference to a callback function with information |
| 3 | from the wait request; and |
| 4 | using instructions to use the reference to call the callback function when the |
| 5 | asynchronous message is provided to the web server, wherein the |
| 6 | callback function pushes the asynchronous message; |
| 7 | wherein the computer-readable medium further stores the storing instructions |

| 8 | | and the using instructions. |
|----|---------|---|
| 1 | 27. | The computer program product of claim 26 further comprising: |
| 2 | conte | kt providing instructions to provide the callback function with context |
| 3 | | information, the context information identifying the web browser; |
| 4 | where | in the computer-readable medium further stores the context providing |
| 5 | | instructions. |
| 1 | 28. | The computer program product of claim 25 further comprising: |
| 2 | assign | ing instructions to assign the wait request to a connection between the |
| 3 | | web server and a business process server; and |
| 4 | listeni | ng instructions to listen to the connection for the asynchronous message |
| 5 | where | in the computer-readable medium further stores the assigning |
| 6 | | instructions and the listening instructions. |
| 1 | 29. | The computer program product of claim 23 wherein |
| 2 | the pu | shing instructions comprise: |
| 3 | | calling instructions to call a callback function associated with the web |
| 4 | | browser when the asynchronous message is received, wherein |
| 5 | | the callback function pushes the asynchronous message; |
| 6 | and | |
| 7 | the co | mputer-readable medium further stores the calling instructions. |
| 1 | 30. | The computer program product of claim 29 further comprising: |
| 2 | refere | nce storing instructions to store a reference to the callback function; and |
| 3 | refere | nce using instructions to use the reference for calling the callback |
| 4 | | function; |
| 5 | where | in the computer-readable medium further stores the reference storing |
| 6. | | instructions and the reference using instructions. |
| 1 | 31. | The computer program product of claim 30 further comprising: |
| 2 | contex | t storing instructions to store a second reference to context information, |
| 3 | | the context information identifying the web browser; and |
| 4 | contex | t using instructions to use the second reference for providing the context |
| 5 | | information to the callback function; |

| 6 | where | ein the computer-readable medium further stores the context storing |
|----|--------|--|
| 7 | | instructions and the context using instructions. |
| 1 | 32. | The computer program product of claim 23 further comprising: |
| 2 | user i | nterface changing instructions configured to perform at least one of a |
| 3 | | group consisting of the following: |
| 4 | | cause a first user interface object to move to visually capture a user's |
| 5 | | attention; |
| 6 | | cause a second user interface object to issue a sound to capture the |
| 7 | | user's attention; |
| 8 | | present a screen pop of data; and |
| 9 | | bring a web browser window to front of screen; |
| 10 | where | ein the computer-readable medium further stores the user interface |
| 11 | | changing instructions. |
| 1 | 33. | A computer program product comprising: |
| 2 | contro | olling instructions to control a user interface presented by a web browser |
| 3 | | comprising: |
| 4 | | registering instructions to register the web browser as available to |
| 5 | | receive an asynchronous message, wherein |
| 6 | | the web browser is not blocked waiting for the asynchronous |
| 7 | | message; |
| 8 | | and |
| 9 | | pushing instructions to cause a web server to push the asynchronous |
| 10 | | message to the web browser, wherein the web browser presents |
| 11 | | a user interface change in response to the asynchronous |
| 12 | | message; |
| 13 | and | |
| 14 | a com | puter-readable medium for storing the controlling instructions, the |
| 15 | | registering instructions, and the pushing instructions. |
| 1 | 34. | A computer system comprising: |
| 2 | a proc | essor; |
| 3 | a mem | nory, the memory storing instructions for executing on the processor, the |

| 4 | | instructions comprising: |
|-----|-----------|---|
| 5 | | controlling instructions to control a user interface presented by a web |
| 6 | | browser comprising: |
| 7 | | pushing instructions to cause a web server to push an |
| 8 | | asynchronous message to the web browser, wherein the |
| 9 | | web browser presents a user interface change in |
| 10 | | response to the asynchronous message. |
| 1 | 35. | The computer system of claim 34 wherein the instructions further |
| 2 | comprise: | |
| 3 | provi | ding instructions to cause the web browser to provide a wait request to |
| 4 | | the web server, the wait request being associated with the web |
| • 5 | | browser; |
| 6 | ident | ifying instructions to identify a source of the asynchronous message; and |
| 7 | assoc | ciating instructions to associate the wait request with the source, wherein |
| 8 | | the associating identifies the web browser as a recipient of the |
| 9 | | asynchronous message. |
| 1 | 36. | The computer system of claim 34 wherein the instructions further |
| 2 | comprise: | |
| 3 | reque | est providing instructions to cause the web browser to provide a wait |
| 4 | | request to the web server, the wait request being associated with the |
| 5 | | web browser; |
| 6 | gener | rating instructions to generate the asynchronous message, the |
| 7 | | asynchronous message identifying the wait request, wherein the |
| 8 | | identifying identifies the web browser as a recipient of the |
| 9 | | asynchronous message; and |
| 10 | messa | age providing instructions to provide the asynchronous message to the |
| 11 | | web server. |
| 1 | 37. | The computer system of claim 36 wherein the instructions further |
| 2 | comprise: | |
| 3 | storin | g instructions to store a reference to a callback function with information |
| 4 | | from the wait request; and |

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| 5 | using | instructions to use the reference to call the callback function when the |
|---|-----------|---|
| 6 | | asynchronous message is provided to the web server, wherein the |
| 7 | | callback function pushes the asynchronous message. |
| 1 | 38. | The computer system of claim 37 wherein the instructions further |
| 2 | comprise: | |
| 3 | conte | xt providing instructions to provide the callback function with context |
| 4 | | information, the context information identifying the web browser. |
| 1 | 39. | The computer system of claim 36 wherein the instructions further |
| 2 | comprise: | |
| 3 | assign | ning instructions to assign the wait request to a connection between the |
| 4 | | web server and a business process server; and |
| 5 | listen | ing instructions to listen to the connection for the asynchronous message. |
| 1 | 40. | The computer system of claim 34 wherein the pushing instructions |
| 2 | comprise: | |
| 3 | callin | g instructions to call a callback function associated with the web browser |
| 4 | | when the asynchronous message is received, wherein the callback |
| 5 | | function pushes the asynchronous message. |
| 1 | 41. | The computer system of claim 40 wherein the instructions further |
| 2 | comprise: | |
| 3 | refere | nce storing instructions to store a reference to the callback function; and |
| 4 | refere | nce using instructions to use the reference for calling the callback |
| 5 | | function. |
| 1 | 42. | The computer system of claim 41 wherein the instructions further |
| 2 | comprise: | |
| 3 | contex | at storing instructions to store a second reference to context information, |
| 4 | | the context information identifying the web browser; and |
| 5 | contex | ct using instructions to use the second reference for providing the context |
| 6 | | information to the callback function. |
| 1 | 43. | The computer system of claim 34 wherein the instructions further |

| 2 | comprise. |
|-------------|---|
| 3 | user interface changing instructions configured to perform at least one of a |
| 4 | group consisting of the following: |
| 5 | cause a first user interface object to move to visually capture a user's |
| 6 | attention; |
| 7 | cause a second user interface object to issue a sound to capture the |
| 8 | user's attention; |
| 9 | present a screen pop of data; and |
| 10 | bring a web browser window to front of screen. |
| 1 | 44. A computer system comprising: |
| 2 | a processor; |
| <u>.</u> 3 | a memory, the memory storing instructions for executing on the processor, the |
| 4 | instructions comprising: |
| 2 3 4 4 5 5 | controlling instructions to control a user interface presented by a web |
| 6 | browser comprising: |
| 7 8 9 | registering instructions to register the web browser as available |
| 8 | to receive an asynchronous message, wherein |
| 9 | the web browser is not blocked waiting for the |
| 10 | asynchronous message; |
| 11 | and |
| 12 | pushing instructions to cause a web server to push the asynchronous |
| 13 | message to the web browser, wherein the web browser presents |
| 14 | a user interface change in response to the asynchronous |
| 15 | message. |
| 1 | 45. A system comprising: |
| 2 | controlling means for controlling a user interface presented by a web browser |
| 3 | comprising: |
| 4 | pushing means for causing a web server to push an asynchronous |
| 5 | message to the web browser, wherein the web browser presents |
| 6 | a user interface change in response to the asynchronous |
| 7 | message. |

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| • | 46. | The system of claim 45 further comprising: |
|---|----------|---|
| | provid | ding means for causing the web browser to provide a wait request to the |
| | | web server, the wait request being associated with the web browser; |
| | identi | fying means for identifying a source of the asynchronous message; and |
| | associ | ating means for associating the wait request with the source, wherein the |
| | | associating identifies the web browser as a recipient of the |
| | | asynchronous message. |
| | 47. | The system of claim 45 further comprising: |
| | reques | st providing means for causing the web browser to provide a wait request |
| | | to the web server, the wait request being associated with the web |
| | | browser; |
| | genera | ating means for generating the asynchronous message, the asynchronous |
| | | message identifying the wait request, wherein the identifying identifies |
| | | the web browser as a recipient of the asynchronous message; and |
| | messa | ge providing means for providing the asynchronous message to the web |
| | | server. |
| | 48. | The system of claim 47 further comprising: |
| | storing | g means for storing a reference to a callback function with information |
| | | from the wait request; and |
| | using | means for using the reference to call the callback function when the |
| | | asynchronous message is provided to the web server, wherein the |
| | | callback function pushes the asynchronous message. |
| | 49. | The system of claim 48 further comprising: |
| | contex | t providing means for providing the callback function with context |
| | | information, the context information identifying the web browser. |
| | 50. | The system of claim 47 further comprising: |
| | assigni | ing means for assigning the wait request to a connection between the |
| | | web server and a business process server; and |
| | listenir | ng means for listening to the connection for the asymphronous message |

| | 1 | 51. | The system of claim 45 wherein the pushing means comprise: |
|-------------|---|---------|--|
| | 2 | callin | g means for calling a callback function associated with the web browser |
| | 3 | | when the asynchronous message is received, wherein the callback |
| | 4 | | function pushes the asynchronous message. |
| | 1 | 52. | The system of claim 51 further comprising: |
| | 2 | refere | nce storing means for storing a reference to the callback function; and |
| | 3 | refere | nce using means for using the reference for calling the callback function. |
| | 1 | 53. | The system of claim 52 further comprising: |
| <u>:</u> | 2 | conte | xt storing means for storing a second reference to context information, |
| 11116 11111 | 3 | | the context information identifying the web browser; and |
| | 4 | conte | xt using means for using the second reference for providing the context |
| ; : | 5 | | information to the callback function. |
| | 1 | 54. | The system of claim 45 further comprising: |
| | 2 | user in | nterface changing means configured to perform at least one of a group |
| | 3 | | consisting of the following: |
| | 4 | | cause a first user interface object to move to visually capture a user's |
| | 5 | | attention; |
| | 6 | | cause a second user interface object to issue a sound to capture the |
| | 7 | | user's attention; |
| | 8 | | present a screen pop of data; and |
| | 9 | | bring a web browser window to front of screen. |
| | 1 | 55. | A system comprising: |
| | 2 | contro | lling means for controlling a user interface presented by a web browser |
| | 3 | | comprising: |
| | 4 | | registering means for registering the web browser as available to |
| | 5 | | receive an asynchronous message, wherein |
| | 6 | | the web browser is not blocked waiting for the |
| | 7 | | asynchronous message; |
| | 8 | | and |

| 9 | pushing means for causing a web server to push the asynchronous |
|----|---|
| 10 | message to the web browser, wherein the web browser presents |
| 11 | a user interface change in response to the asynchronous |
| 12 | message. |
| 1 | 56. A signal embodied in a carrier wave comprising: |
| 2 | controlling instructions to control a user interface presented by a web browser |
| 3 | comprising: |
| 4 | pushing instructions to cause a web server to push an asynchronous |
| 5 | message to the web browser, wherein the web browser presents |
| 6 | a user interface change in response to the asynchronous |
| 7 | message. |
| 1 | 57. A signal embodied in a carrier wave comprising: |
| 2 | controlling instructions to control a user interface presented by a web browser |
| 3 | comprising: |
| 4 | registering instructions to register the web browser as available to |
| 5 | receive an asynchronous message, wherein |
| 6 | the web browser is not blocked waiting for the |
| 7 | asynchronous message; |
| 8 | and |
| 9 | pushing instructions to cause a web server to push the asynchronous |
| 10 | message to the web browser, wherein the web browser presents |
| 11 | a user interface change in response to the asynchronous |
| 12 | message. |